



Bleep bleep without the blah blah

ITP Caribbean is a professional dynamic company active in the field of automation advice, software development and network management. The professional employees, the IT concepts used and the sober pragmatic approach make ITP Caribbean a strategic partner-in-business for clients. The ITP Products department provides implementation and support services to software users.

For the ITP Products department we are looking for a:

EMPLOYEE SUPPORT (M/V)

FUNCTIONAL DESCRIPTION

As a Support employee, you work in our experienced team daily to optimally support and solve questions and incidents that our customers experience within their working environment. Your work consists of first-line support and training, for which you have contact with general practitioners, assistants and practice nurses.

ACTIVITIES

- You accept notifications by telephone or e-mail as correctly and quickly as possible.
- You analyze the reports and solve them as well as possible.
- You ensure the progress of the report, provide feedback to your customers and facilitate this from the support systems.
- You provide training to customers

PROFILE

- You are an enthusiastic, dynamic and passionate colleague who feels involved in the healthcare sector.
- You are customer- and service-oriented, but also initiative and solution-oriented.
- You are a strong communicator; you have a great sense of responsibility, and you work with a lot of attention for the result.
- You have good listening and speaking skills, you speak and write good Dutch, English and preferably also Papiamentu.
- You are a team player, and you stand for shared team responsibility.
- You are someone who likes to learn from your colleagues and share knowledge with your team.

REQUIREMENTS

- MBO diploma or HBO working and thinking level.
- Experience with general practitioner information systems, pharmacy information systems or other systems in the healthcare chain is an advantage.
- Demonstrated IT knowledge of or affinity with automation (internet, Windows) and strong analytical skills.
- Highly customer-oriented attitude and problem-solving ability.

Are you the candidate we are looking for?

Please send your application with CV to Mrs. L. Ruiz, ITP Caribbean N.V., Rumbastraat 7, Oranjestad, Aruba; by email to hrm@itpinternational.com.

See our website www.itpinternational.com